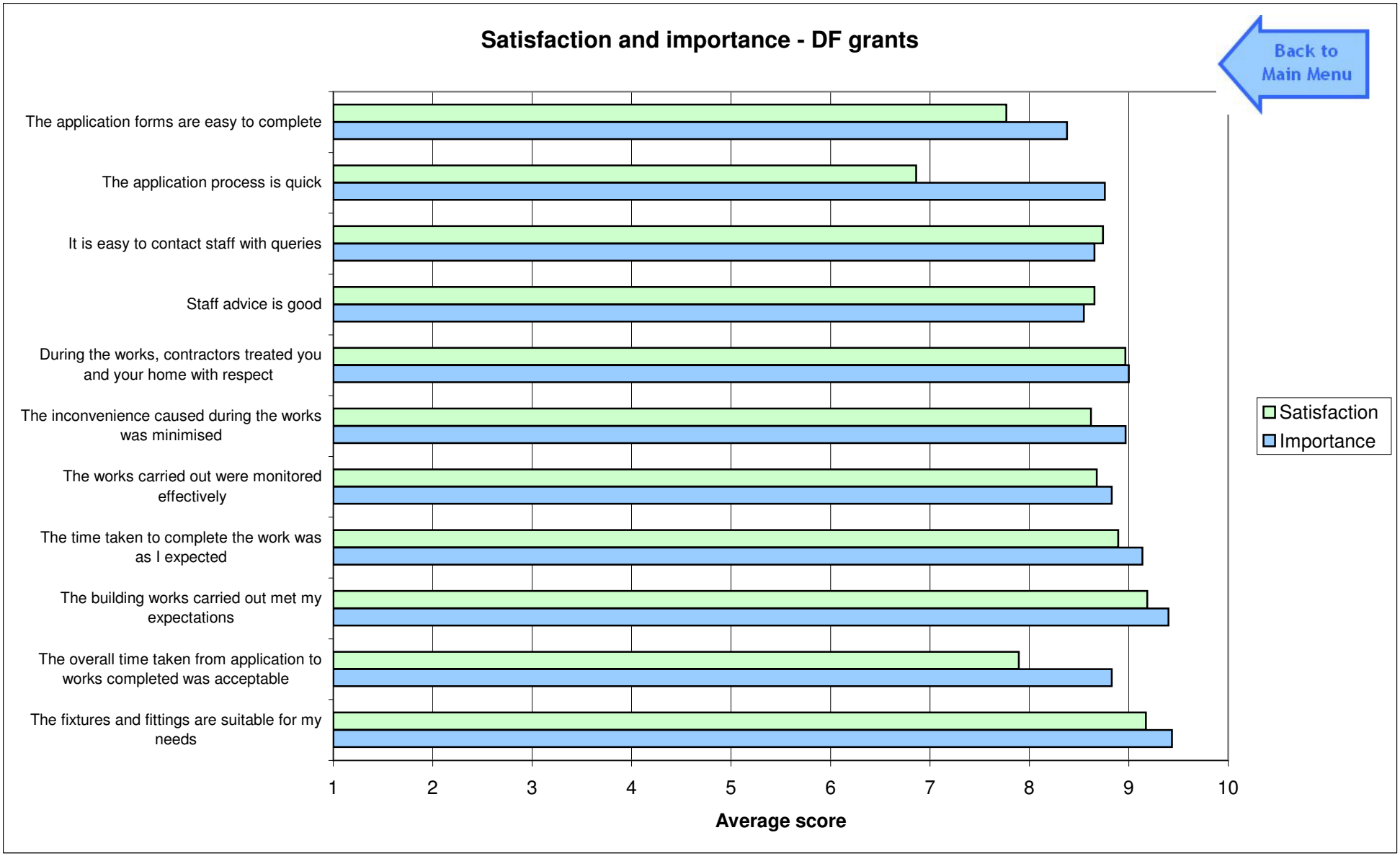
Satisfaction and importance - DF grants
Back to Main Menu
The application forms are easy to complete
The application process is quick
It is easy to contact staff with queries
Staff advice is good
During the works, contractors treated you and your home with respect
The inconvenience caused during the works was minimised
The works carried out were monitored effectively
The time taken to complete the work was as I expected
The building works carried out met my expectations
The overall time taken from application to works completed was acceptable
The fixtures and fittings are suitable for my needs
1
2
3
4
5
6
7
8
9
10
Average score
Satisfaction
Importance