

Leaving the Armed Forces

[A guide to housing options in England for ex-Service personnel booklet](#)

If you are you about to leave or recently left the armed forces and served in the last 5 years and wish to live in the Newcastle under Lyme area, please register for accommodation with us on Homes Direct on the link above. Applications are given reasonable preference on the Newcastle Housing Advice Housing Register.

If you want more information about your housing rights and the council's duties please visit Shelter's website.

Veteran's Gateway

Veterans can access services through the Veterans Gateway, an online service and telephone resource commissioned by the Ministry of Defence and delivered by a consortium headed by The Royal British Legion. Within the Gateway a housing specialist service is in touch with veteran housing providers and has up-to-date information on any vacancies within the 4,000 plus housing units in the country specifically ring-fenced for veterans.

The Homelessness Reduction Act introduced a new homelessness advice and information duty, which includes a requirement to provide advice designed to meet the needs of people who are former members of the regular armed services. Please make use of this link when providing advice and make it available on your website, alongside any local information about the help you are able to offer.

National Information and support services available

The Soldiers, Sailors, Airmen and Families Association (SSAFA)

Help and advice for those serving in the Armed forces

Telephone: 020 7463 9398

Email: housing@ssafa.org.uk

Website: www.ssafa.org.uk

Joint Service Housing Advice Office (JSHAO)

A Service to provide information and advice for those leaving Armed forces including dependants

Joint Service Housing Advice Office

Floor 1 Zone 1

Montgomery House

Queen's Avenue

Aldershot

Hampshire

GU11 2JN

Advice line: 01252 787574

Email: AWS-JSHAO-Mailbox@mod.uk

Website: www.gov.uk

SPACES

A service to help find housing for Veterans left the armed forces in the last 6 months
SPACES

Regional Resettlement Centre
St. Aidan's Road
Catterick Garrison Catterick
North Yorkshire
DL9 3AY

Telephone: 01748 833797 or 01748 872940 or 01748 830191

Fax: 01748 835774

Email: spaces@echg.org.uk

Website: www.spaces.org.uk

Royal British Legion

Advice and information for all veterans'

Legion line: 0808 802 8080

Website: www.britishlegion.org.uk

Veterans UK

Free helpline for veterans

Ministry of Defence

Norcross

Thornton Cleveleys

Lancashire

FY5 3WP

Veterans Helpline: 0808 1914218

Bereavement and text phone line: 0800 169 3458

Email: veterans-uk@mod.uk

Website: www.veterans-uk.info

The Sir Oswald Stoll Foundation

Support and housing to vulnerable and disabled veterans and their dependants

Sir Oswald Stoll Foundation

446 Fulham Road

London

SW6 1DT

Telephone: 0207 385 2110

Website: www.oswaldstoll.org.uk

Veterans Aid

40 Buckingham Palace Road

Victoria

London

SW1W 0RE

Helpline: 0800 012 68 67

Email: info@veterans-aid.net