

Our Museum building...with facilities accessible to all.

A brief list of what we provide:

Free entry

Wheelchair accessible throughout public space.

Access toilet

Hearing loops in meeting rooms

Assistance dogs allowed throughout the building

Lift access

Hands on exhibits on request (where possible please contact us beforehand to arrange)

1. Introduction

Our access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

The Brampton Museum & Art Gallery is housed within a historic building with a varied collection, with a modern gallery space and facilities and a contemporary approach to customer care. Our vision is to:

Be a dynamic, popular and sustainable cultural attraction and educational venue for local people as well as for visitors to the area

Use our unique collections and our whole site to provide an experience that will engage, entertain, inspire, intrigue and inform our audiences

We encourage everybody to interact with our collections and help everybody to do so to the best of our ability.

All of our Museum staff make the Museum and Art Gallery, its collections and exhibitions safe and physically and intellectually accessible. We have the facilities and expertise to allow individuals and special groups to make use of our collections. We are able to offer object handling sessions by prior arrangement.

We have permanent and changing exhibitions; activities for children and families in school holidays; events such as Museum talks and social history groups for adults in term time; group visits for adults and educational visits for schools and colleges.

This information is to be made available on the [museum website](#) and on the [Facebook Page](#).

2. Location

The Brampton Museum & Art Gallery is located in one corner of Brampton Park which is reached by following Queen Street A527 towards May Bank/Wolstanton from Newcastle-under-Lyme Town Centre. The Museum is 10 minutes walk from the town centre and 15 minutes walk from the bus station. Number 97, 98, 99 First Group Bus can be taken from Newcastle-under-Lyme Bus Station and drops off at a bus stop at the front of the park.

Our address is: The Brampton Museum and Art Gallery, Brampton Park. Newcastle-under-Lyme, Staffordshire. ST5 0QP

3. Travel & Parking

The museum building is 200m from a bus stop giving access to Newcastle-under-Lyme and Wolstanton (numbers 97, 98, 99) and a ten minute walk from the un-manned bus station where other buses to Stoke town, Stoke-on-trent railway station and City Centre Hanley run.

The museum has designated parking spaces, offering free parking, with 2 disabled spaces directly outside the Museum building and other car parks are also available elsewhere on site in the park.

4. Entrances

There is one entrance for visitors outside the sandpit play area at the side of the museum building when approached from the front car park.

The entrance can be approached by three steps or a ramp with a gradient suitable for wheelchairs. Large automatic double doors provide the entrance to our building. There is a Visitor Services Assistant at reception to help to direct visitors around our building and to open the front double doors should further access be required for larger mobility vehicles. Admission is free and there are donation boxes on reception and elsewhere in the building. Credit and debit cards are accepted on a £5 minimum spend as well as cash.

5. Wheelchair Access

Our main exhibition space is to the right of the Reception desk upon entering, on the same ground floor level there is also a seating area, with a craft table area, toys, books and sensory area for children. The toilets are also situated to the right of the main reception. The Museum collection is displayed throughout the ground floor to the left of the reception desk, with a changing exhibition space in the 'Hall gallery'. From reception there is a corridor through the ground floor of the museum to the lift. The upstairs of the building houses a toy gallery and Victorian street scene which is fully accessible for wheelchairs via a lift. The Museum has a platform lift which is large enough to take a motorised wheelchair. This provides access to the upstairs toy gallery and Victorian street scene area.

A carer may be required to help open the lift door for visitors in wheelchair and to operate buttons. Staff are available to assist where no carer is present. There is an alert bell linked to the reception should further assistance in the lift be required.

There is adequate space to manoeuvre and turn a wheelchair in most areas and a Visitor Services Assistant to assist should it be required.

A hearing loop is available in the Red meeting room and the Main Gallery for talks and lectures and one to one sessions with collections officer and volunteers.

The Green Meeting room can only be accessed by wheelchair users via a door to the rear of the building which has a ramp for this purpose.

6. Toilets

There are male and female public toilets accessed via the main reception area. There is also a separate access toilet with baby changing facilities.

7. First Aid

If you need medical assistance, please speak to any member of staff or volunteer who will arrange assistance or call an ambulance. An accident book and first aid kit is kept at the Museum front desk.

8. Dogs

Assistance dogs (guide dogs and hearing dogs for the deaf) are welcome throughout the Museum. Other dogs are not permitted inside the museum building. We can provide water for dogs outside the entrance at the front of the building and there are railings to tie dogs to.

9. Displays

We have a number of rooms, displays and exhibition spaces

Main Exhibition Space

1940's display and Militaria cases

Archaeology Gallery

The Red Room

The Victorian Room

Civic life Gallery

The Hall Gallery

The Toy gallery

The Victorian Street Scene

Lighting is generally good but can be dim in some areas due to the need to protect our artefacts from the damaging effects of light.

There is seating to the right of reception, in the Main Gallery space, Archaeology gallery, Toy gallery and throughout the Museum in general.

10. Collections & Enquiries

Only a proportion of our collections are on display at any one time but there are other ways of finding out what we have. The museum offers group and corporate bookings, learning visits, talks and events – all of the above by appointment – we also take queries for the archive team from the front desk.

Enquiries are invited by completing a form available from the front desk, via email bramptonmuseum@newcastle-staffs.gov.uk or via the Contact Us page on our website. These will be passed to the relevant team member. Researchers can make an appointment to study objects not on display. Appointments

need to be booked in advance.

11. Virtual Access

Our museum catalogue is currently available on site by appointment. Many items from the collection have been digitised and can be found on the Staffordshire Past Track website www.staffspasttrack.org.uk There are plans to make more of these accessible to the public via two interactives in the Victorian Gallery.

General and visiting information is available via our website.

12. Catering

We offer a coin operated drinks machine serving quality hot drinks in our ground floor seating area. We have a selection of chilled drinks and tubs of the world famous Snugbury's ice cream available from the Museum reception, as well as traditional sweets and chocolates available in our Museum Shop. For visiting groups or those booking our meeting rooms we provide hot water and crockery included in the room booking fee. We can provide tea and coffee sugar and milk at £1.00 per head. Those booking rooms are welcome to source their own catering.

13. Gift Shop

Our Gift Shop has a range of toys and souvenirs and gifts to suit all ages and budgets.

It is accessed directly from the main entrance and reception area.

Floors are level throughout.

There are a variety of shelving units and display racks and low tables accessible from a seated position.

Our craft items are locked in glass cupboards where staff assistance is required. Staff are happy to help and assist with purchases.

Contact

For further information, please contact our Visitor Services Team on 01782 619705 or send an email bramptonmuseum@newcastle-staffs.gov.uk
